

Avalara CertCapture™

Avalara exempt certificate managed services

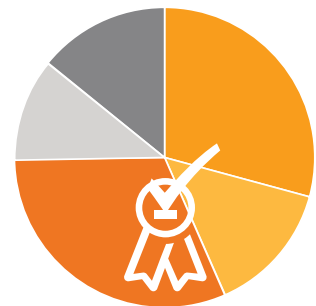
Avalara's Managed Services team can handle your exempt certificate management operations on behalf of your organization. Our outsourced service enables you to focus on your core business, leading to better efficiencies, cost savings, compliance and a reduction in audit exposure.

Avalara stores and processes millions of exemption certificates annually. Our team of experts having a strong understanding of tax related issues and state validation rules have enabled hundreds of companies to satisfy audit requirements quickly and easily. Whether you are simplifying the certificate management process or going through a merger and acquisition, Avalara is the right partner for you.

Our trained tax exemption experts manage:



74% of Avalara's customers experience a 40% or greater increase in certificate compliance as a result of our product & services



- > 70% increase: 29%
- 60-70% increase: 14%
- 40-60% increase: 31%
- 20-40% increase: 11%
- 0-20% increase: 14%

Source: This result was verified via a 3rd party TechValidate survey and is documented here - www.techvalidate.com/product-research/avalara-certcapture/charts/E0B-C5E-42A

Avalara™

Get started with Avalara CertCapture.

Visit: www.avalara.com

Certificate Acquisition

Avalara has developed a streamlined certificate acquisition process that makes it easy for clients to submit their customer data and certificates for processing. The Managed Services team receives and enters customer data and certificate images into the Avalara CertCapture product. All customer information, exposure zones, certificates, and other searchable data are stored and indexed in a secure, high availability datacenter providing you with 24/7 access.

Certificate Validation

While loading information the Managed Services team reviews all content to ensure every certificate is both complete and valid. Our teams of experts are trained in identifying missing or incorrect information, and ensuring that invalid certificates are flagged for follow-up. We find this process commonly leads to a 40% or greater increase in compliance, which correlates to better audit preparedness.

Campaign Management

Our team leverages email, print, and fax communication channels for collecting new information for expired or invalid certificates. We develop campaigns using proven best practices that optimize response results and reduce audit exposure.

Reporting and Analysis

Authorized users will have access to an intuitive dashboard and reporting engine that makes it fast and easy to locate information for a particular customer, exposure zone, certificate or transaction. Users can easily view and update information on-line, or export information for further analysis and integration in a 3rd party toolset. Satisfying requests for data has never been faster or easier.

Features:

- We handle inbound communication
- We perform the data entry on newly received documents
- We validate certificate information
- We track expiring certificates and solicit updates on your behalf
- We provide regular reports about your certificates
- We manage the entire certificate management system and operations

Benefits:

- Be compliant and reduce audit exposure
- Improve efficiencies within your organization through automation
- Accelerate implementation so solution value can be quickly achieved
- Partner with the experts and lower your labor costs



Why Avalara's managed services?

Knowledge. Expertise. Service.

Avalara

Getting started with Avalara CertCapture is easy.
Take the next step toward organized exemption certificate management.

Call: 877-780-4848
Visit: www.avalara.com