

Summary of Changes to Avalara Service Terms and Conditions

This summary applies to changes launched on January 1, 2022.

Avalara has updated its Service Terms and Conditions, effective upon any renewal, upgrade, or service purchase on or after January 1, 2022.

Below is a high-level summary of changes. This summary is provided for reference purposes only and is not a complete list of changes. You should review the updated Avalara Service Terms and Conditions and any Supplemental Terms that are applicable to your Service.

- Added language to clarify when additional terms may apply.
- Reorganized for clarity language regarding rights of Customer and its Affiliates.
- Updated language regarding protection of Customer Data and notification of data privacy incidents to match privacy laws.
- Updated language regarding Avalara's Data Processing and Transfer Addendum.
- Clarified language to make clear that upgrades, additional purchases, and renewals are subject to then-current Terms and applicable Supplemental Terms.
- Added misappropriation of intellectual property rights to claims carved out of the exclusion on consequential damages.
- Added a chart to help customers understand where to send various notices.
- Created a new, reader-friendly chart of Supplemental Terms to replace a list that previously appeared both in the Definitions section and as a bullet point list in the previous Section 15.
- Added a new Section 16 to provide links to additional policies, for customer convenience.